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FAIRFIELD CHAMBER OF COMMERCE, INC.

Oliver Bergeron,
President
CI Destinations
1665 W Warner Ave.
Fresno, California 93711-1371

Dear Oliver,

The Fairfield Chamber of Commerce combined its 2015 travel trip to Tuscany with the Greater Norwalk Chamber of Commerce through CI Destinations, in October of this year.

This was my first Chamber trip, and my first personal tour trip, and I was extremely happy with the results! CI Destinations took careful attention to:

- Communication with the travelers, on every level ... there wasn't one question in advance of the trip that wasn't answered, and the personal visits from Oliver to CT, also allowed the travelers an additional level of comfort by actually having the opportunity to meet you.
- The hotel was beautiful, and perfectly/centrally located, to accommodate day trips and bus travel to other cities.
- The selection of towns, and attractions, were all "must see's", and therefore, gave us a variety and wide-spectrum of wonderful experiences.
- The attention to detail, including arrival, departure, and travel times were all in sync, so that nothing unexpected ever came up.

- The tour manager was outstanding, not only from a personality perspective, but her knowledge base was exceptional. She continually talked about history, shared additional contemporary information, all to give us the full picture about whatever we were looking at ... she was extraordinary.

In closing, you not only met our expectations, but exceeded them. Our experience with CI Destinations was fabulous, and I'd happily recommend you to other Chambers. We will look forward to working with you again in the future!

Kind Regards,

A handwritten signature in cursive script that reads "Beverly A. Balaz". The signature is fluid and includes a long, sweeping underline that extends to the right.

Beverly A. Balaz
President