



Mr. Oliver Bergeron  
President  
C I Destinations

Dear Oliver,

Thank you so much for organizing the trip of a lifetime for the Glenwood Springs Chamber Resort Association. Our Danube River cruise on AMA Waterways was extraordinary.

Our travelers so appreciated you and Shari and the personal attention you paid to every detail and special request. It was especially helpful to have a guide meet us at the airport and coordinate travelers who came from a variety of destinations. We also appreciated having a guide in Budapest to answer questions of those who extended their stay thanks to your flexibility in providing that option.

As far as AMA Waterways – what can I say? You were exactly right in telling us that AMA was the premiere Eastern Europe river cruise line. The food and service were second to none and river cruising proved to be relaxing yet provided for lots of social interaction. The regular and optional tours were well-received and the concert at the Vienna Opera House was amazing.

We were so pleased with the organization and customer service for the Danube trip that we booked an Amalfi Coast trip as well. Your attention to our every request for customization was much appreciated.

As a frequent traveler and trip organizer, I look forward to recommending your company to other chamber professionals. Do not hesitate to let me know if I can answer any questions or provide information about C I Destinations and your expert advice and service.

Sincerely,

A handwritten signature in cursive script that reads 'Marianne Virgili'.

Marianne Virgili, IOM, CCE  
President & CE

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